

ADVANCED SOLUTIONS FOR COMPLEX TECHNOLOGICAL INFRASTRUCTURES

Managed Services for IT infrastructures.

System management, cybersecurity and operational continuity for companies of every size — delivered by TSG Italia, a division of Textile Solutions Group.

01

MANAGED SERVICES —

Company overview.

Textile-native by heritage, infrastructure-native by practice. TSG Italia runs the systems our customers depend on every day.

Specialized IT solutions.

SOLUTIONS

Specialized IT solutions

TSG Italia provides advanced IT solutions and system services for the management of corporate technological infrastructures.

PEOPLE

Experienced professionals

The team ensures continuous technical support, proactive monitoring and timely intervention on both hardware and software.

GROUP

Synergy with TSG

Being part of Textile Solutions Group combines technological know-how with an industrial vision, and gives access to global visibility, expertise and specialists worldwide.

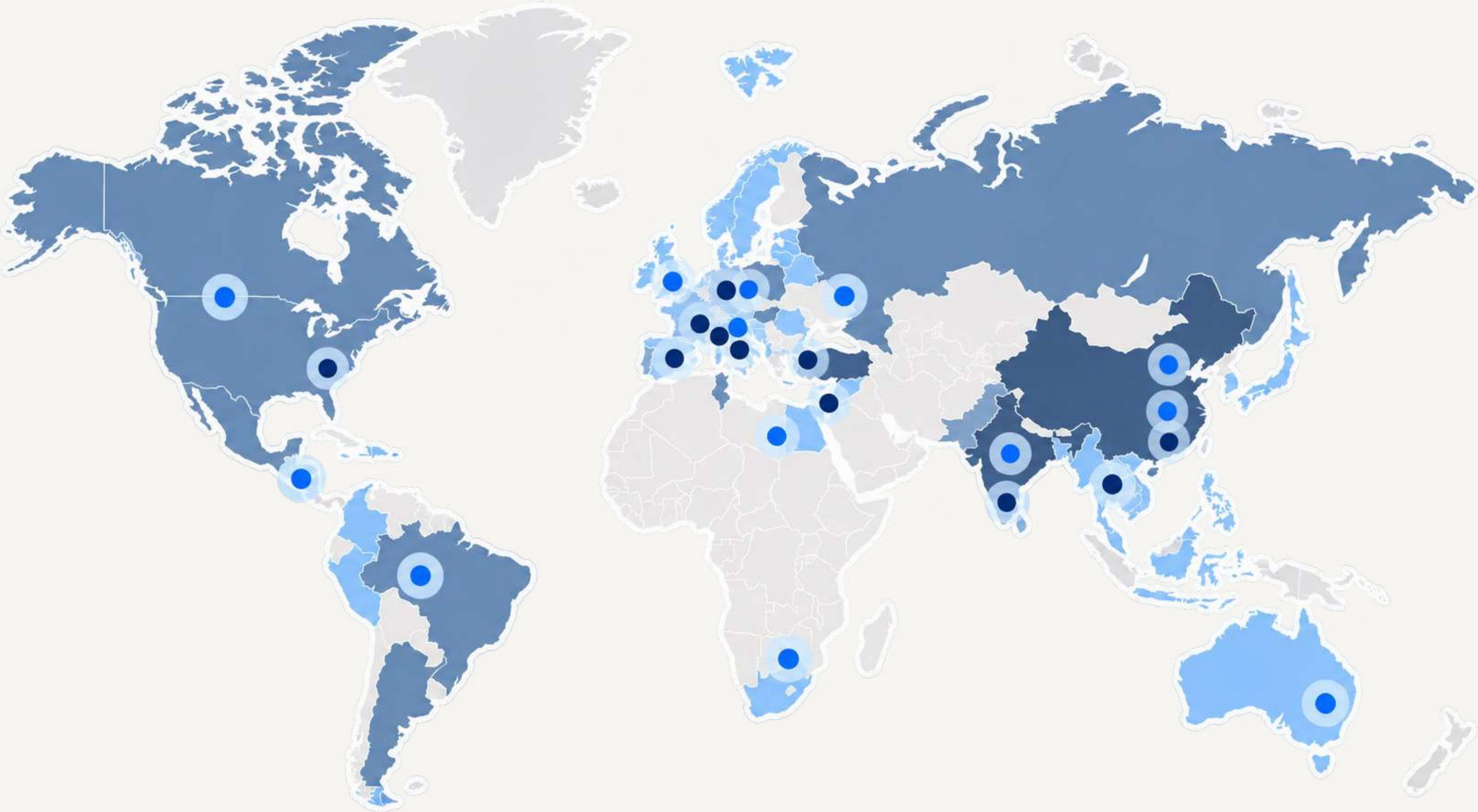
PHILOSOPHY

Customer-oriented

Our philosophy focuses on service quality, cybersecurity and tailored solutions for every business.

TEXTILE SOLUTIONS GROUP —

The group
behind the service.



10+

Locations worldwide

Local presence — faster support, cultural understanding and time-zone coverage.

300+

Employees

In-house expertise — comprehensive support and the ability to grow with the customer.

109

Countries served

Proven global solution — adaptable to any market, built on international best practices.

2k+

Customers

Large user community — consolidated solutions, continuous improvement, shared knowledge.

Why choose us as your technology partner.

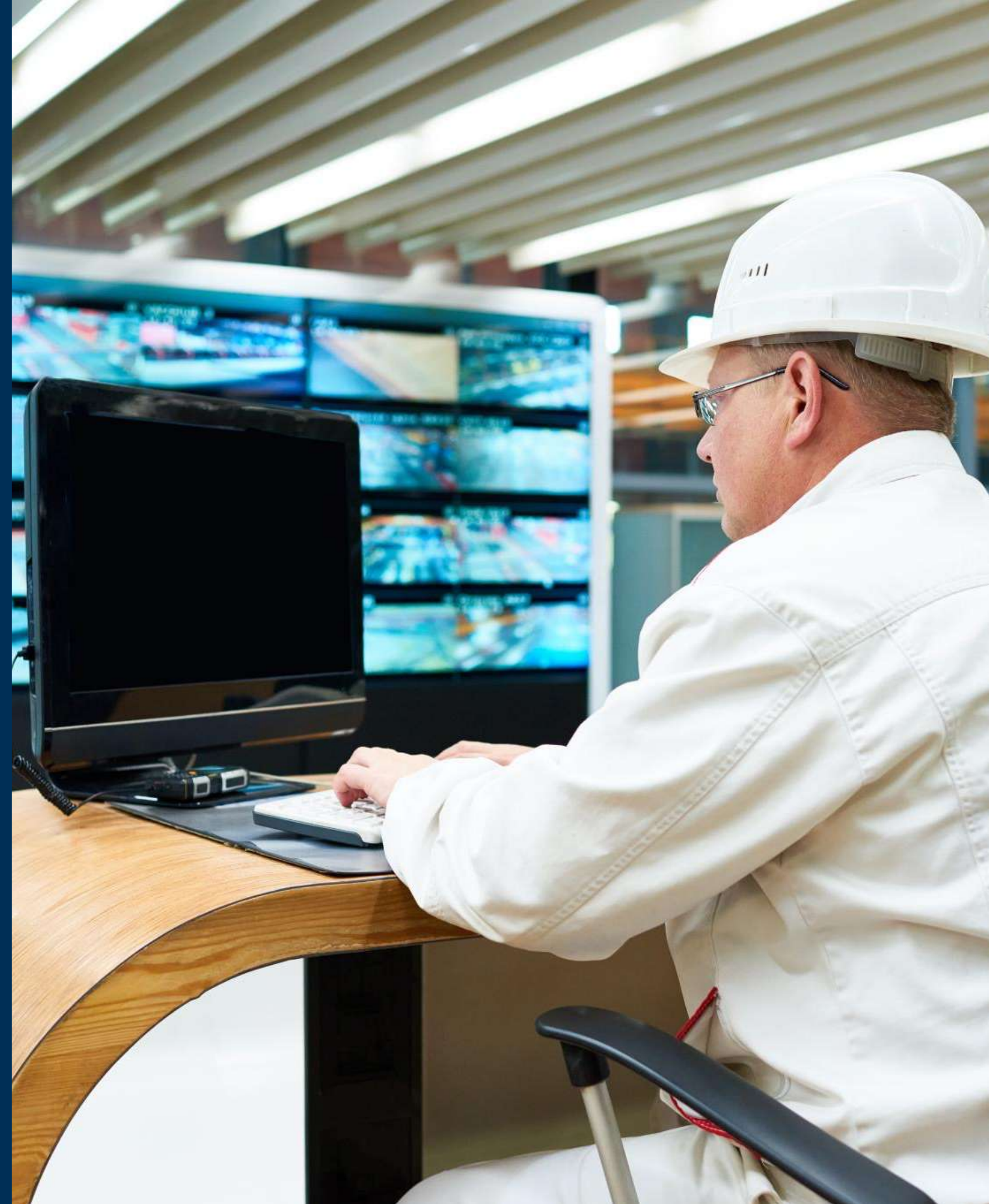
TSG Italia positions itself as a strategic partner for the system management of corporate IT infrastructures.

01 Modular and scalable solutions Customized, reliable and scalable solutions for companies of all sizes and across all industries.	02 Benefits of outsourcing Outsourcing frees up internal resources so organizations can focus on their core business.	03 Security and continuity Our services ensure security, efficiency and business continuity by reducing risk and technological complexity.
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02

THE CASE FOR OUTSOURCING —

Why outsource IT system management.



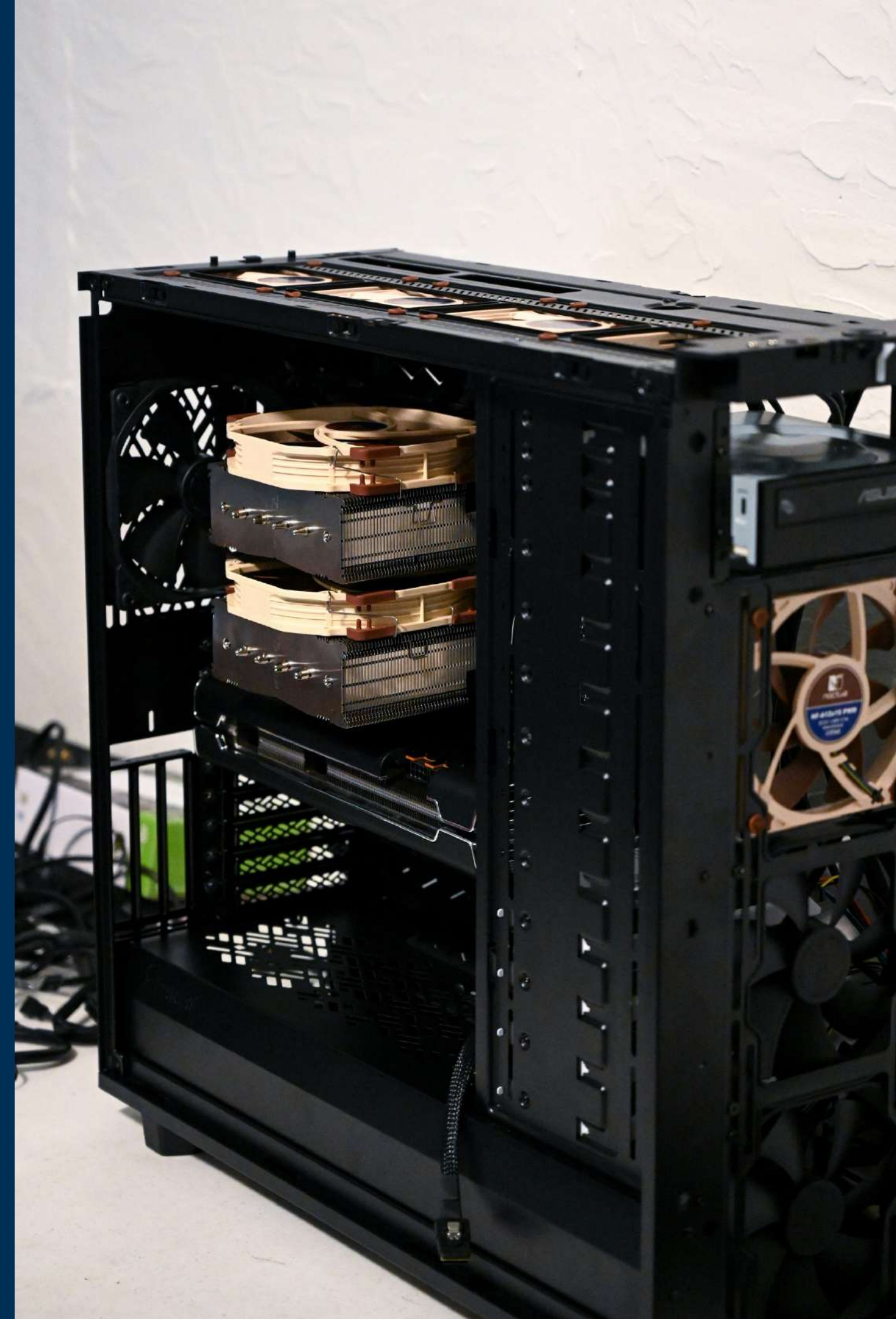
Key drivers and benefits.

Reduced operational complexity	Entrusting IT management to a qualified partner simplifies operations and frees up resources for core business activities.
Proactive monitoring and maintenance	Continuous monitoring and rapid intervention reduce downtime and operational risk.
Access to specialized expertise	An external partner brings up-to-date technologies and specialized skills without burdening internal resources.
Optimization and security	External management strengthens cybersecurity and supports compliance with current regulations.

03

CATALOGUE —

Services overview.



Software, hardware and hosting.

Software & hardware

- Management of email (O365) and all Microsoft 365 services
- Installation, management and monitoring of firewall systems
- Hardware sales and rental (PCs, printers, handheld devices)
- Hardware management (PCs, printers, handheld devices)
- Hardware maintenance services
- PBX systems and telephony equipment

Server & hosting

- Installation, management and monitoring of cloud servers
- Supply, installation, management and monitoring of on-premise servers
- Backup services (cloud, remote, on-premise)
- In-cloud services in TIER IV certified data centers: virtual servers, multi-platform environments, i-Series (AS400)
- Disaster Recovery hosted in geographically remote certified data centers, in line with company policies

Networks, support and security.

Networks

- Installation, management and monitoring of internal networks (LAN, VLAN, Wi-Fi, switches, access points)
- Installation, management and monitoring of wide area networks and internet connectivity

Support & monitoring

- General system-level support provided remotely
- On-premise system support, directly or through local partners
- Remote infrastructure monitoring services

Security & training

- Cybersecurity services (NIS2, antivirus, GDPR and more)
- IT training courses (Office, cybersecurity, Microsoft Power BI)
- Provision and management of online training platforms such as Cyberguru and SoSafe

04

COMPOSABLE DELIVERY —

Service modules.



Security and protection modules.

01

Endpoint Detection & Response (EDR)

Advanced protection for PCs, servers and devices.

- Detection of suspicious activity on endpoints
- Blocking of malware, ransomware and targeted attacks
- Device behavior analysis and automatic incident response

02

Antivirus and firewall

Advanced antivirus solutions and firewalls that prevent unauthorized access and protect internal systems.

03

Security Operations Center (SOC)

A specialized team monitoring cybersecurity 24/7.

- Continuous monitoring of security events
- Incident analysis and attack response
- Management of alerts from EDR, SIEM and firewalls

04

Security Information and Event Management (SIEM)

Centralized collection and correlation of security events across systems, feeding the SOC with actionable signals.

Security and protection modules.

05

Monitoring & anomaly detection

Continuous monitoring systems identify anomalies and potential threats promptly.

06

Compliance & risk reduction

We ensure compliance with GDPR, NIS2 and ISO, reducing the risk of cyberattacks and protecting sensitive data.

07

Hardening strategies & controls

We implement hardening strategies and periodic checks to maintain high security standards.

System hardening is the set of techniques and procedures used to make IT systems — operating systems, applications, networks, databases — more secure by reducing their attack surface: restrictive configurations, removal of unnecessary functions, patch application and strict access and permission management, across the entire IT lifecycle.

Server management modules.

01

Backup & disaster recovery

Regular backups and disaster recovery plans that prevent data loss and downtime.

02

On-premise and cloud servers

Installation and monitoring of physical and cloud servers for optimal performance and security.

03

Updates & security

Continuous updates prevent vulnerabilities and keep company data protected.

04

Continuity & scalability

Scalable, reliable server solutions that support productivity and business continuity.

Client and networking modules.

01 Client device management Updates, maintenance and technical support for client devices, keeping teams operationally efficient.	02 Network installation & monitoring Networks built and monitored in line with GDPR, NIS2 and ISO requirements, reducing exposure and protecting sensitive data.	03 Network security Firewalls and control systems protect the network from intrusion and ensure service continuity.
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05

OUTCOMES —

Added value
& next steps.



Benefits and competitive advantages.

Secure, efficient infrastructure	TSG Italia provides secure and up-to-date IT infrastructures that keep operations efficient and continuous.
Reduced operational costs	Optimized IT resource management delivers significant, measurable operational savings.
Data protection and compliance	Data protection and regulatory compliance safeguard critical business information.
Proactive approach	Preventing critical issues before they surface keeps business operations uninterrupted.

Next steps.

1 Infrastructure assessment A thorough analysis of existing IT infrastructures to identify areas for improvement.	2 Customized modular proposal Tailored modular solutions matched to the specific needs of each business.	3 Onboarding & implementation A planned onboarding and rollout of services to ensure a smooth transition.	4 Continuous support Ongoing support and periodic reporting, building a partnership based on trust and results.
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Regulations, security standards and compliance.

DIRECTIVE

NIS2

A European regulation strengthening cybersecurity across critical sectors — energy, transport, healthcare, finance, digital services and public administration. It requires cybersecurity risk management, operational resilience, prompt incident reporting and greater management accountability.

REGULATION

GDPR

The European regulation governing personal data protection: access, deletion, rectification and portability rights; accountability for processing; data minimization, transparency, fairness and security; mandatory breach notification. It applies to any organization processing EU citizens' data, wherever it is based.

STANDARDS

ISO

International guidelines defining best practice. The most relevant for security and compliance:

- ISO 9001 — process quality
- ISO 27001 — information security
- ISO 14001 — environmental management
- ISO 45001 — health and safety at work



*From fiber to garment
proving progress in every meter.*

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